# **IntegrityM**

A Trusted Partner in Program and Payment Integrity

# **Our Mission**

To empower, enhance, and elevate...

Our goal is to *empower* clients to deliver on their missions, *enhance* program/payment integrity initiatives, and *elevate* best practices utilizing decades of experience in **healthcare fraud**, **waste**, **and abuse (FWA)**. At Integrity Management Services, Inc. (IntegrityM), we strive to safeguard the integrity of healthcare systems while prioritizing the protection of our clients and beneficiaries.

# **Our Solutions**

We learn new approaches, leverage expertise, and lead with integrity...

IntegrityM, an award-winning Certified Women-Owned Small Business, specializes in optimizing payment and program integrity for both Federal and nonfederal programs. Our healthcare expertise spans across various domains, including **Medicare (Part A, B, C, and D), Medicaid, Managed Care**, and the **Marketplace**. With over 20 years of experience, our team excels in consistently identifying and mitigating numerous cases of Medicare and Medicaid improper payments, program vulnerabilities, and potential FWA. Our solutions include statistical and data analysis, coding and medical reviews, fraud investigations, audits, compliance reviews, grants assessments, training and education, and technology solutions.



#### **Our Team**

We conduct business with heart and integrity ...

For nearly two decades, IntegrityM has been a leader in program/payment integrity services, FWA prevention and detection, and compliance services. We serve a diverse range of clients, including **government agencies**, **health plans**, and other **healthcare providers**. Our team of investigators, auditors, medical review nurses and coders, statisticians, data analysts, and Medicare and Medicaid subject matter experts converge expertise and experience providing exceptional customized solutions.

We take pride in our in-depth knowledge and application of healthcare regulations, identification of the latest fraud schemes, and analysis of large datasets, combined with agility and adaptability, allowing us to rapidly meet our clients' program needs.

Ready to enhance your program/payment integrity efforts or supplement your Special Investigations Unit?

Our team is eager to hear from you: info@integritym.com I 703-535-1400

# **Claims Data Analytics**

Data analytics is a key element of our effective multipronged approach for identifying potential FWA. We go beyond traditional data analysis to help managers leverage their data output – analyzing, interpreting, prioritizing, and harnessing data to provide key decision-makers with the insight they need to operate optimally. Our extensive analytics capabilities encompass various techniques, including *descriptive and exploratory statistics; sampling; extrapolation; advanced modeling; predictive analytics, outlier identification; regression, cluster, link, feasibility and geospatial analysis; data visualization; and reporting.* 

# Healthcare Fraud Investigations

We offer comprehensive investigative support services tailored to our clients' unique situations. Our investigators combine data analysis, a rigorous review of legal and regulatory requirements, and expert investigative skills both onsite and offsite to identify and resolve complaints and allegations of FWA. Our team of investigators, including former senior officials from government agencies such as the Department of Health and Human Services (HHS), the Federal Bureau of Investigation (FBI), and the Offices of Inspector General (OIG), provides valuable guidance for effectively managing program compliance and addressing fraud-related activities.

From *phantom billing* to sophisticated *kickback schemes*, our comprehensive investigations have led to significant recoveries, administrative actions, corrective measures, and criminal investigations.

# **Coding and Medical Reviews**

Our team of coders and medical reviews nurses perform in-depth compliance and FWA reviews, relying on an average of 25 years of experience across various clinical areas, including *inpatient hospitalization, home health, hospice, skilled nursing, outpatient, durable medical equipment, care management, behavioral health, dental services,* and *pharmacy.* In addition, we provide tailored medical reviews training solutions in FWA prevention and detection to train your workforce.

# Automated Sampling & Extrapolation *ASΣPro*<sup>™</sup> - *Statistically Smart Solution*<sup>™</sup>

Need a tool that automates complex statistical calculations? AS $\Sigma$ *Pro*<sup>TM</sup> is a statistically smart choice! This technologically intelligent, user-friendly, and scalable solution performs accurate and swift sampling and extrapolation for overpayment recovery or internal analysis, making it an indispensable tool for federal and state agencies, healthcare systems, and private entities. It ensures repeatable, reliable, and defensible analyses for users at all levels. AS $\Sigma$ *Pro*<sup>TM</sup> simplifies the process with statistically valid simple or stratified sampling methods, eliminating manual errors, saving valuable time, and optimizing return on investment (ROI).

#### **Audits & Compliance Reviews**

Our team of auditors and reviewers has decades of experience conducting audits and compliance reviews on various regulations and programs, including Medicare, Medicaid, and most recently the Marketplace. Our approach is customized to our clients' program specific needs and includes audits that follow the Generally Accepted Government Auditing Standards (GAGAS/Yellow Book), the National Association of Insurance Commissioners' (NAIC) Market Regulation Handbook, CMS guidelines and policies, statutes, regulations, and industry best practice. In addition, we develop tailored training and audit guides to support our clients in their day-to-day activities.

#### **Our Promise**

IntegrityM is where integrity meets excellence...

IntegrityM believes in taking a proactive approach to combat healthcare fraud and is prepared to complement your program with our program/payment integrity professionals. We seamlessly integrate and deliver practical yet innovative solutions to our clients. Our strength lies not only in our talented team but also in our nationwide scalability and flexibility, which allows us to offer support across the United States while maintaining a personalized boutique experience.

Our partners benefit from decades of experience and our "large business" qualifications while receiving the small business advantage of customization, agility, and individualized collaboration.

We're ready to deliver on our promise! Let's connect today: info@integritym.com I 703-535-1400

#### **NAICS Codes**

- 541611 Administrative Management & General Management Consulting Services
- 541219 Other Accounting Services
- 541511 Custom Computer Programming Services
- 541512 Computer Systems Design Services
- 541618 Other Management Consulting Services
- 541690 Other Scientific & Technical Consulting Services
- 541720 Research & Development in the Social Sciences & Humanities
- 541910 Marketing Research & Public Opinion Polling
- 541990 All Other Professional, Scientific, & Technical Services
- 561611 Investigation & Personal Background Check Services
- 611430 Professional & Management Development Training

Unique Entity ID - RHGSKJKUXNW3 CAGE Code - 5WS42 GSA - MAS - GS-10F-082CA

