

# Your FWA Detection & Prevention Experts

Integrity Management Services, Inc. (IntegrityM) is an award-winning Certified Women-Owned Small Business, created to support the payment/program integrity efforts of Federal and State government programs, as well as private sector organizations. We help organizations minimize the risk of improper payments, fraud, waste, and abuse (FWA) and program vulnerabilities through our consulting services:

- ▶ Statistical and data analytics
- ▶ Coding and medical review
- ▶ Investigations
- ▶ Audits
- ▶ Compliance reviews
- ▶ Grant assessments
- ▶ Training
- ▶ Technology solutions

## Our Value

We protect the integrity of government programs and private sector enterprises with a tailored approach to their specific needs. Partners such as government agencies, government contractors and SIU teams can benefit from our “large business” qualifications while receiving the small business advantage of customization, agility and collaboration.

**With IntegrityM, you benefit from decades of experience, a multidisciplinary team, a collaborative approach, and an overall company culture of valuing our people, our clients and the community.**

## Our Expertise in Program Integrity – Detection & Prevention of FWA

We have been combating fraud, waste, and abuse in healthcare programs for over 15 years. Our multi-disciplinary staff include seasoned investigators, auditors, clinicians, statistical/data analysts, and outreach and education specialists who have vast experience in Program Integrity efforts across government agencies as well as assisting commercial clients ensure compliance. Our depth of knowledge and insight is built on direct government experience. We have a proven record of success and longevity supporting government agencies such as CMS and HRSA, in addition to private sector businesses that sustain major government programs.

**IntegrityM has identified numerous cases of potential Medicare and Medicaid improper payments, program vulnerabilities and potential fraud, waste and abuse. Our area of expertise includes Medicare Part A, B, C and D, Medicaid, Managed Care, and Marketplace.**

## Data Analytics

We go beyond traditional data analysis to help you leverage your data output—analyzing, interpreting, prioritizing, and harnessing data to detect and prevent FWA and identifying program vulnerabilities.

Our approach to data analytics is rigorous, flexible, and scalable and starts with research and understanding of applicable healthcare policies and regulations. We can work within your existing reporting tools or utilize our own to help you turn complex analyses into actionable results.

### Our data and statistical capabilities include:

- ▶ Descriptive/exploratory statistics
- ▶ Data matching
- ▶ Data coaching
- ▶ Algorithm/model development
- ▶ Sampling, extrapolation & expert witness testimony
- ▶ Advanced statistical modeling — time-trend analysis, regression analysis, outlier analysis, cluster analysis, link analysis, geospatial & predictive modeling & Bayesian methods
- ▶ Staff augmentation — access to our pool of experienced statisticians and data scientists

## Investigations – Lead Development & Case Management

Our investigators conduct confidential investigations of allegations ranging from misconduct to fraud by combining sophisticated data analysis, key informant interviews, and a rigorous review of regulatory requirements to examine and resolve allegations of FWA. We prepare cases that result in administrative actions, education, overpayment recovery, and referrals to law enforcement.

We provide a range of standard, focused, and complex investigative support. Our depth of expertise in enforcement gives us valuable insight for supporting the detection and prevention of FWA in Medicare, Medicaid and Marketplace programs.

## Audits & Compliance Reviews

We help organizations better understand what is working and what could be better. Our auditors are highly skilled in the design, development, implementation and assessment of audit programs and protocols, and follow the General Accepted Government Auditing Standards (GAGAS). We provide counsel on best practices for internal protocols that deliver ongoing compliance.

### Our Services include:

- ▶ Claims and Medical Review Audits
- ▶ Program Performance Audits
- ▶ Managed Care Audits
- ▶ Compliance Audits
- ▶ Audit Plans and Procedure Development & Assessment
- ▶ Training and Audit Guides
- ▶ Grant Assessments

### NAICS Codes

- 541611 - Administrative Management & General Management Consulting Services
- 561611 - Investigation Services
- 541690 - Other Scientific and Technical Consulting Services
- 541990 - All Other Professional, Scientific, & Technical Services
- 518210 - Data Processing, Hosting, & Related Services
- 541618 - Other Management Consulting Services
- 541720 - Research & Development in the Social Sciences & Humanities
- 611430 - Professional and Management Development Training

Unique Entity ID - RHGSKJKUXNW3

CAGE Code - 5WS42

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## Coding and Medical Reviews

IntegrityM conducts Medicare, Medicaid, fee-for-service, and managed care reviews of healthcare services across medical disciplines and clinical areas. Our Medical Review Team is composed of coders, nurses, physicians and other clinicians in a variety of medical specialties, case management, behavioral health, dental care, and pharmacy services. Our pool of experienced reviewers conduct claims reviews and determine medical necessity and/or potential FWA.