

*Trusted experience to guide
you to...*



Insight. Clarity. Solutions.



INTEGRITY MANAGEMENT SERVICES



Our Mission

To provide high quality services, increasing efficiency and effectiveness for our client's programs.

Our Expertise

IntegrityM provides a seasoned team of professionals, including former government program managers and subject matter experts (SMEs) in various government programs.

Our highly qualified, technical and educated team includes:

- Data Analysts
- Statisticians
- Expert Auditors
- Investigators
- Evaluators
- Regulatory Analysts
- SMEs (Medicare, Medicaid, and Managed Care)
- Certified Coders
- Physicians and Nurses

Our Experience

US Department of Health and Human Services

- Centers for Medicare & Medicaid Services
- Office of the Inspector General
- Office of National Coordinator for Health Information Technology
- Office of Medicare Hearings and Appeals
- Health Resources and Services Administration

Office of Personnel Management

United States Postal Service

Veterans Affairs

State Medicaid Programs

Private Sector Organizations

Our Services

IntegrityM makes your success our priority.

Data Analysis

We use data analysis and statistical methods to identify program vulnerabilities, potential overpayment, and potential fraud, waste, and abuse. Our innovative analyses convert large data sets into useful information for decision-makers, while ensuring quality and data integrity. Our Federal Information Security Management Act (FISMA) compliant facility protects sensitive data. We use a multidisciplinary approach with a team of data analysts, statistical programs and SMEs. Our high level of facility security protects sensitive data. We use state-of-the-art statistical methods and sophisticated software like SAS and SQL. We use stringent quality assurance methods to deliver high quality products.

Our analyses include:

- Descriptive statistics
- Predictive analytics
- Time-series analysis
- Association studies
- Regression analysis
- Cluster analysis
- Outlier analysis

Medical Reviews

Our medical review team conducts Medicare, Medicaid, fee-for-service and managed care reviews of health care services and pharmacy across a wide-variety of service areas and clinical topics. We conduct claims reviews and determine medical necessity or potential fraud.

Our medical review team includes:

- Subject matter experts covering a most medical specialties, case management, behavioral health, and pharmacy.
- Experienced medical directors, physicians, medical review nurses, certified coders, and fraud analysts.

Audits

We have decades of audit experience in government and the private sector. We follow the Government Auditing Standards (Yellow Book). Our staff have served in management capacities at various Federal Inspector General Offices.

Our audit services include:

- Claims audits
- Regulatory compliance audits
- Program performance audits
- Assessment of existing audit
- Plans and procedures

Investigations

Our team of seasoned investigators has senior-level experience in the Federal Bureau of Investigation, Treasury Department, and Offices of Inspector General. The team has staff that is experienced at managing Medicare fraud enforcement initiatives and Medicaid Fraud Control Units.

- We conduct confidential investigations of allegations ranging from misconduct to fraud.
- Our professional investigators combine sophisticated data analysis with key informant interviews and review of legal and regulatory requirements.
- Our investigative products are suitable for administrative or criminal followup action.

Compliance

We are proficient in assessing contractor compliance with government rules and regulations. We identify compliance gaps and make actionable recommendations.

- We tailor assessments to the specific elements of the government program and/or contract being reviewed.
- We follow generally accepted standards for planning, data collection, interviews, documentation, analysis, and reporting.
- Our reviews cover Federal and State requirements.

Evaluations

We are expert in designing and conducting program and project evaluations. Several of our senior staff led and managed evaluations in Federal Offices of Inspector General.

We use a mix of qualitative and quantitative methods. We conduct short turnaround as well as longitudinal evaluations. We follow the Quality Standards for Inspection and Evaluation (Blue Book) issued by the Council of the Inspectors General on Integrity and Efficiency.

Our evaluation services include:

- Efficiency and effectiveness reviews
- Client satisfaction reviews
- Development and assessment of performance measures
- Development of evaluation protocols
- Training of evaluation staff



INTEGRITY MANAGEMENT SERVICES

Integrity Management Services, Inc. (IntegrityM), is an ISO 9001:2008 woman-owned small business, originally founded by a former Inspector General of the US Department of Health and Human Services.

IntegrityM was created to support the program integrity efforts of federal and state government programs, as well as private sector organizations. IntegrityM provides experience, expertise, and depth to government programs and private businesses supporting government programs. Results are achieved through analysis and support services such as, statistical and data analysis, compliance audit, investigation, and software solutions.

NAICS Codes

541611 - Administrative Management & General Management Consulting Services

561611 - Investigation Services

541690 - Other Scientific and Technical Consulting Services

541990 - All Other Professional, Scientific, & Technical Services

518210 - Data Processing, Hosting, & Related Services

541618 - Other Management Consulting Services

541720 - Research & Development in the Social Sciences & Humanities

611430 - Professional and Management Development Training

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CAGE Code

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Contract Holder
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